

City Level Launch cum Orientation Workshop on Operationalising Service Level Benchmark framework in Palasa Kasibugga Municipality

PROCEEDINGS OF THE WORKSHOP

Date: May25, 2010.

Time: 10: 30 AM

Venue: Council Hall, Palasa Kasibugga

Welcome note by Regional Director Visakhapatnam

Smt. Asha Jyoti RDMA informed that in many cities the data is not in place. All the indicators which have been standardised are made in keeping with the public health norms. This workshop should therefore be effectively used to understand the SLB framework in detail.



Municipal Commissioner informed that this workshop will fulfil the requirements of the staff for their training needs to be explained by ASCI team.



Mr. Murali Mohan from **ASCI** informed that ASCI is providing technical support for the implementation of SLB framework. Later the frame work of the SLB was explained through power point presentation.



Hon'ble Chairperson remarked that today we need to concentrate on our basic service levels and its improvement



Mr. Jagannayakulu, Hon'ble MLA said to day there is a need to discuss these issues mainly water supply and sewerage. A ULB is said to be in development phase when all the basic services are accessible to people at very good efficiency. Around Rs. 40 Cr water supply project is already proposed under APMDP. There are many problems in 25 wards in the city. The city needs to advance by improving service levels.



Mr. Krishna Rao from APMDP informed that priority is given to water supply projects in the 1st year. Initially 11 cities were piloted under this initiative. The funding details under the initiative are 70 percent grants, 20 percent world bank loan and 10 percent ULB contribution. To access the funds the city should have sufficient operating surplus and audit done upto the year 2007-08. This initiative is a mandatory for accessing performance grants under 13th Finance Commission.

Discussion with officials about Technical details of SLB was chaired by Prof. Murali Mohan.

Feedback by Smt. Sharada Hon'ble MLC: The initiative is really impressive and it should really take Palasa Kasibugga a higher level of providing services. If we continue filling the indicators for our city then we can clearly see that we ourselves are destroying our cities. Metering is must to measure the water consumption as water is valuable resource. We should educate people and councillors so that resources can be sustained. Through SLB the monitoring system is established. Rain water harvestings should be encouraged through this initiative.

Feedback by 15th Ward Councillor: In our city there is a staff deficit and may be it can act as hindrance to take the initiative to successfully implement and reach the benchmark values. Awareness should be created to even citizens as water is a valuable resource

Response by Sri. Venkat Ramana Municipal Commisioner: Peoples cooperation is must and needed and this is request to Press to emphasise on this aspect and take forward to people for the success of this initiative.

Ex-Councillor Sri. Giri Babu's Feedback: The city has acute water problem and enough number of reservoirs are ensured for the proper distribution.

Vote of Thanks by Municipal Commisioner: Specially thanked APMDP and ASCI and all representatives of people and media and called to take pledge in taking this initiate forward.

Annexure 1: Agenda of the workshop



సర్వీస్ లెవెల్ బెంచిమార్కింగ్ (ఎస్.ఎల్.బి) ప్రీమ్ వర్క్ అమలు పై పట్టణ స్థాయి అవగాహనా సదస్సు

మంగళవారం , 25 మే 2010
పలాస కాసిబుగ్గ పురపాలక సంఘం

కార్యక్రమము

సమయం	విషయం	స్పీకరు
10:30 – 10:35	స్వాగతం	శ్రీ. వెంకటరమణ, మునిసిపల్ కమీషనర్, పలాస కాసిబుగ్గ పురపాలక సంస్థ
10:35 – 10:45	సరిచయ వ్యాఖ్యలు	శ్రీమతి. పి. ఆశా జ్యోతి, ఆర్. డి. ఎం. ఏ, విశాఖపట్నం
10:45 -10:50	సదస్సు ఉద్దేశాలు	శ్రీ. మురళీ మోహన్, అడ్మినిస్ట్రేటివ్ స్టాఫ్ కాలేజ్ అఫ్ ఇండియా, (ఆస్కీ),
10:50 – 11:00	ఆరంభ వ్యాఖ్యలు	గౌ" చెయిర్ పర్సన్, పలాస కాసిబుగ్గ పురపాలక సంస్థ
11:00 – 11:10	ముఖ్య అతిథి ప్రసంగం	గౌ" ఎం. ఎల్. ఏ, పలాస కాసిబుగ్గ
11: 10 – 11:20	ఆంధ్ర ప్రదేశ్ మునిసిపల్ డెవలప్మెంట్ ప్రాజెక్టు (APMDP) – ముఖ్యాంశాలు	శ్రీ. సాలమన్ ఆరోక్యరాజ్, ప్రాజెక్టు డైరెక్టరు, ఎ.పి.ఎం.డి.పి, హైదరాబాదు
11:20 – 12:00	సర్వీస్ లెవెల్ బెంచిమార్కింగ్ (ఎస్. ఎ ల్.బి.) ప్రీమ్ వర్క్, అమలు ప్రక్రియ పై వివరణ	శ్రీ. మురళీ మోహన్, అడ్మినిస్ట్రేటివ్ స్టాఫ్ కాలేజ్ అఫ్ ఇండియా (ఆస్కీ), హైదరాబాదు
12:00 – 12:30	చర్చ	
02:00 – 04:00	పలాస కాసిబుగ్గ నగర స్థాయి ఎస్. ఎల్. బి. కోర్ టీం మరియు సంబంధిత అధికారుల కు సర్వీస్ లెవెల్ బెంచిమార్కింగ్ (సేవాస్థాయి ప్రమాణీకరణ) ప్రక్రియ పై శిక్షణా కార్యక్రమం	

Annexure 2: List of Participants



Government of Andhra Pradesh



Administrative Staff College of India



Andhra Pradesh Municipal Development Project

**Andhra Pradesh Municipal Development Project (APMDP)
Orientation workshop on Operationalising Service Level Benchmarking Framework
Palasa Municipal Council, 25th May, 2010**

Registration Form

S.No	Name	Designation & Organisation	Mobile	Signature
1	KOTNI LAKSHMI	CHAIR PERSON	9440672441	K. Lakshmi
2	Prasanna Gupta	R.D.M.A., V.S.P	9849905389	Prasanna Gupta
3	S. JAGANNATH	MLA, Palasa.	91110252132	S. Jagannath
4	Neelam Patil	Vice Chair Person	9844361233	Neelam Patil
5	M. Lavanya	23rd ward member	9441852607	M. Lavanya
6	Bala Krishna	2nd ward member	9441841475	Bala Krishna
7	R. Saritha Kureshi	14th ward member	7641053731	R. Saritha Kureshi
8	B. Sankha Raju	Co-opted member	9966849611	B. Sankha Raju
9	Attada Radhakrishna	4th ward member	9943618334	Attada Radhakrishna
10	G. Chandra Sheela	16th ward member	9441168161	G. Chandra Sheela
11	K. Madhukrishna	3rd ward member	9709385320	K. Madhukrishna
12	K. Ramesh Babu	Co-opted member	9440672441	K. Ramesh Babu
13	S. Ram Babu	2nd ward member	9000267189	S. Ram Babu
14	D. Sri Ramulu	15th ward member	9441852131	D. Sri Ramulu
15	T. Nageswara	Steward member	9010181228	T. Nageswara
16	B. V. RAMANA	MC, PLS-153B	9849905790	B. V. RAMANA
17	A. R. D. JESOD	A.S. P.S.B.	9866077547	A. R. D. JESOD
18	J. V. Ramana Murthy	T.P.S., Palasa	9866077545	J. V. Ramana Murthy
19	P. Sankha Raju	Co-opted member	9849905389	P. Sankha Raju
20	G. Anand	Asst. AMT.	9849906990	G. Anand
21	A. Janaki Rao	J.V. Asst	9849514814	A. Janaki Rao

S.No	Name	Designation & Organisation	Mobile	Signature
22	T. Chandrasekhar	8th member	9392459292	<i>T. Chandrasekhar</i>
23	N. Venkatesh	10th member	9440599131	<i>N. Venkatesh</i>
24	T. Appalarao	Junior member	9849906950	<i>T. Appalarao</i>
25	S. SAIDHANSI RANI	B.A. Hon D.C.O. - R.P. - Urban	9492719192	S. Saithansi Rani
26	P. Venkatesh	out sourcing staff	2019204088	<i>P. Venkatesh</i>
27	J. Suresh	Taxi planning staff	9441359077	<i>J. Suresh</i>
28	B. Ramesh	out sourcing staff	9292559930	B. Ramesh
29	T. Sankar	out sourcing staff	9959933261	<i>T. Sankar</i>
30	R. Venkatesh		9848359572	<i>R. Venkatesh</i>
31	B. Srinivas	Ex. computer	990446505	<i>B. Srinivas</i>
32	<i>S. Srinivas</i>		9347010274	<i>S. Srinivas</i>
33	<i>S. Srinivas</i>		9849906950	<i>S. Srinivas</i>
34	N. Srinivas			<i>N. Srinivas</i>
35	K. Mohan Rao	Inspector	9581081416	<i>K. Mohan Rao</i>
36	T. Srinivas	"	9242237725	<i>T. Srinivas</i>
37	T. Srinivas	Sanitary master	9866072909	<i>T. Srinivas</i>
38	D. Acharya	Computer operator	9652820578	<i>D. Acharya</i>
39	P. Chandra	in & out		<i>P. Chandra</i>
40	B. Someswar Rao	Computer Assistant	9290431438	<i>B. Someswar Rao</i>
41	Joga. Mammatharao	out sourcing staff	9347958412	<i>Joga. Mammatharao</i>
42	M. Lakshminarayana	out sourcing staff	9493509679	<i>M. Lakshminarayana</i>
43	T. Nagabhushan	Supervisor	8121687336	<i>T. Nagabhushan</i>
44	Srinivas Kumar	out sourcing staff	9847302049	<i>Srinivas Kumar</i>
45	T. Srinivas		-	<i>T. Srinivas</i>
46	T. Srinivas		9949847695	<i>T. Srinivas</i>
47	R. Raju	community organizer	900006105	<i>R. Raju</i>
48	N. Shankar Rao	work inspector	9441115266	<i>N. Shankar Rao</i>
49	M. Srinivas	M.L.C. Palayam	9989686858	<i>M. Srinivas</i>
50	<i>Srinivas</i>		9704719080	<i>Srinivas</i>
51	B. G. Venkatesh	MD. U. & Palayam	949010044	<i>B. G. Venkatesh</i>

S.No	Name	Designation & Organisation	Mobile	Signature
52	H. M. M. M. M. M.	Director SNESS	9441095799	H. M. M. M. M.
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Annexure 3: Press Clippings

Annexure 4: Photo Gallery



The Council Hall Palasa Kasibugga



Participants and Media at the Workshop



Welcome remarks by Municipal Commissioner



Hon. MLA addressing the session



Councillors during the workshop



Prof. Murali Mohan (ASCI) in the Session along with RDMA and Municipal Commissioner



Query of Councillor in the workshop



Hon. Mayor in the Workshop



Workshop feedback by Hon. MLC Smt.Sharada during the workshop



Banner display during the workshop



Filed visit by ASCI team: Board displaying Septage management by Municipality



Office of the city Municipality